

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: 20 C) College Name: RGET

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100%
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1 – 30 to 54%
  - 0 – Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 – Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1 – Generally ineffective
  - 0 – Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4 – Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
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15. Th  
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 - To a great extent
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- 2 - Some what
- 1 - Very little
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc while teaching.

- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
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a) Yes  b) No
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- D) Gender: a) Female  b) Male  c) Transgender
- E) What degree program are you pursuing now?  
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- F) What subject area are you currently pursuing?  
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**learning process.**

1. How much of the syllabus was covered in the class?

- 4 - 85 to 100%
- ✓ 3 - 70 to 84%
- 2 - 55 to 69%
- 1 - 30 to 54%
- 0 - Below 30%

6. Was you

2. How well did the teachers prepare for the classes?

- 4 - Thoroughly
- ✓ 3 - Satisfactorily
- 2 - Poorly
- 1 - Indifferently
- 0 - Won't teach at all

3. How well were the teachers able to communicate?

- ✓ 4 - Always effective
- 3 - Sometimes effective
- 2 - Just satisfactorily
- 1 - Generally ineffective
- 0 - Very poor communication

4. The teacher's approach to teaching can best be described as

- 4 - Excellent
- ✓ 3 - Very good
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- 1 - Fair
- 0 - Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- ✓ 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
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6. Was your performance in assignments discussed with you?

- 4 – Every time
- ✓ 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- ✓ 4 – Regularly
- 3 – Often
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- ✓ 4 – Significantly
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- 1 – Disagree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
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- 0 - Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 - Every time
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12. The teachers illustrate the concepts through examples and applications.

- 4 - Every time
- 3 - Usually
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- 0 - Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 - Every time
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- ✓ 4 – Strongly agree
- 3 – Agree
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- ✓ 4 – To a great extent
- 3 – Moderate
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17. Teachers encourage you to participate in extracurricular activities.

- ✓ 4 – Strongly agree
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- ✓ 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

20. The overall quality of teaching is measured by the following criteria:

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observations / suggestions to improve the overall teaching / learning experience in your institution.

i) The class is good organized and need to improve in communication in English.

ii) Need to give better practical exercises.

iii)

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## Criterion II – Teaching Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

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  - 4 – 85 to 100% ✓
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1 – 30 to 54%
  - 0 – Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 – Thoroughly
  - 3 – Satisfactorily ✓
  - 2 – Poorly
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3. How well were the teachers able to communicate?
  - 4 – Always effective
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- 4 – Every time ✓
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly
  - 3 – Often ✓
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- 4 – Significantly ✓
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- 4 – Strongly agree
  - 3 – Agree ✓
  - 2 – Neutral
  - 1 – Disagree
  - 0 – Strongly disagree

Teachers inform you about your expected competencies, course outcomes

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

Your mentor does a necessary follow-up with an assigned task to you

- 4 - Every time
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Teachers illustrate the concepts through examples and applications

- 4 - Every time
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Teachers identify your strengths and encourage you with challenges

- 4 - Fully
- 3 - Reasonably
- 2 - Partially
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- 4 – Above 90% ✓
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%



21) The overall quality of teaching/learning experience in your institution is ...

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0 Strongly disagree

22) Give three other criteria / suggestions to improve the overall teaching/learning experience in your institution

- a) Curriculum is not too rigorous
- b) Motivation for class is not improved
- c) Peer learning is possible in class

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## Question 11 Teaching Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process

1. How much of the syllabus was covered in the class?

- 4. 82 to 100%
- 3. 70 to 81%
- 2. 52 to 69%
- 1. 30 to 49%
- 0. Below 30%

2. How well did the teachers prepare for the classes?

- 4. Thoroughly
- 3. Satisfactorily
- 2. Fairly
- 1. Indifferently
- 0. Won't teach at all

3. How well were the teachers able to communicate?

- 4. Always effective
- 3. Sometimes effective
- 2. Not satisfactorily
- 1. Generally ineffective
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The teacher's approach to teaching can best be described as

- 4. Excellent
- 3. Very good
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- 4 – Regularly
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- 1 – Rarely
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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11. Your mentor does a necessary follow-up with an assigned task to you.

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12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
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5. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all

Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree
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- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 - To a great extent
- 3 - Moderate
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What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observations / suggestions to improve the overall teaching – learning experience in your institution.

a) Improve Lab facilities

b) |

c)



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Frequency of the inter  
4 - Always  
3 -  
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20. The overall quality of teaching learning process in your institute is very good.

- 4 Strongly agree ✓
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0 Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) To provide the canteen in hygienic
- b) Bus facilities to be improved.
- c)

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) *Improve lab facilities and canteen also.*

b)

c)

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**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

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- a) We have good teaching facility, but they will improve their communication skills.
- b) Sometimes systems are not working properly.
- c) The teaching is good.

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a) RIET IS THE BEST CHOICE.

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- a) we have good looking faculty.
- b) Lab sessions are not working ~~properly~~ <sup>adequately</sup>
- c) ~~we~~ But the faculty are to improve your communication skills.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: 20 C) College Name: RIET

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
d) Professional  e) Other: ( )

### Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)



## Criterion II – Teaching–Learning and Evaluation

### Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100%
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1 – 30 to 54%
  - 0 – Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 – Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1 – Generally ineffective
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4. The teacher's approach to teaching can best be described as
  - 4 – Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

4 – Always fair

3 – Usually fair

2 – Sometimes unfair

1 – Usually unfair

0 – Unfair

6. Was your performance in assignments discussed with you?

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

4 – Regularly

3 – Often

2 – Sometimes

1 – Rarely

0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly

3 – Very well

2 – Moderately

1 – Marginally

0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and program outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
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- 0 – Never

5. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

3 – Agree

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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

2 – Some what

1 – Very little

0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree

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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

✓ 3 - Agree

2 - Neutral

1 - Disagree

0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) teachers should improve speaking skills.

b) Teachers are more interactive.

c)

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes  b) No

B) Age: 19 C) College Name: RIET

D) Gender: a) Female  b) Male  c) Transgender

E) What degree program are you pursuing now?

a) Bachelor's  b) Master's  c) MPhil   
d) Doctorate  e) Other ( )

F) What subject area are you currently pursuing?

a) Arts  b) Commerce  c) Science   
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**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
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**Student Satisfaction Survey on Teaching Learning Process**

**Following are questions for online student satisfaction survey regarding teaching learning process.**

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- 4 – Regularly
- 3 – Often
- 2 – Sometimes
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
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9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
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- 4 – Fully
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- 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
- 3 - Agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
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20. The overall quality of teaching-learning process in your institute is very good.

4 - Strongly agree

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2 - Neutral

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) provide good computers to students.
- b) increase no. of Bus facilities.
- c) Clean Class Rooms neatly.

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

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- B) Age: 21 C) College Name: RSEE
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- E) What degree program are you pursuing now?  
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## Criterion II – Teaching–Learning and Evaluation

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5. Fairness of

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- 4 – Strongly agree
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) lab improvement
- b) improve cultural activities
- c) improve games period.

**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**

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1.  $\frac{1}{x^2} = x^{-2}$   
 $\frac{d}{dx} x^{-2} = -2x^{-3} = -\frac{2}{x^3}$

2.  $\frac{1}{x^3} = x^{-3}$   
 $\frac{d}{dx} x^{-3} = -3x^{-4} = -\frac{3}{x^4}$

3.  $\frac{1}{x^4} = x^{-4}$   
 $\frac{d}{dx} x^{-4} = -4x^{-5} = -\frac{4}{x^5}$

4.  $\frac{1}{x^5} = x^{-5}$   
 $\frac{d}{dx} x^{-5} = -5x^{-6} = -\frac{5}{x^6}$

5.  $\frac{1}{x^6} = x^{-6}$   
 $\frac{d}{dx} x^{-6} = -6x^{-7} = -\frac{6}{x^7}$

20. The overall quality of teaching learning process in your institute is very good

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching learning experience in your institution

a) Improve lab facility

b) Usage of projects

c) Extra cocurricular activities